



The City of Warsaw is happy to invite

Foreign students of technical studies, IT studies or transport studies

students onto work placements at the User Support and IT System Maintenance Department PUBLIC TRANSPORT AUTHORITY

What can you expect during the work placement with us?

You will be supporting our IT Department in its daily operations, and will learn how our ticketing and related systems work.

Period: 1-2 months, preferably by the end of 2018

What do we provide?

During your work placement, you will learn how our ticketing and related systems work, and gain some broad IT experience and knowledge. You will work in 2 areas:

- General IT – Helpdesk support, configuration, hardware and software installation, simple network-related operations
- Ticketing System – support in card key management, assistance in handling simple system-related notifications, data grouping, e.g. blacklisting, etc.

What do we expect of you?

- Good command of English (knowledge of French will be an additional asset)
- Availability between 10 a.m. and 3 p.m. or in accordance with an agreed schedule
- Commitment and diligence.

Please send in your applications, together with a CV before 29.10.2018,

to the email address:

k.baranowska@ztm.waw.pl